

## **Terms & conditions for Say Hello Initiative**

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Participation and claim instructions are deemed to form part of the terms and conditions and by participating, all participants will be deemed to have accepted and be bound by the terms and conditions. Please retain a copy for your information.

The Promoter is Julius Meinl Industrieholding GmbH. Any correspondence related to this promotion should be sent to Julius Meinl Industrieholding GmbH, Julius Meinl Gasse 3-7 1160 Wien Austria and marked "Say Hello".

### **Eligibility**

1. This promotion is open to individuals aged 18 years or over, excluding employees and their immediate families of the Promoter, its subsidiaries, other group companies, its agents, or anyone else professionally connected with this promotion.

### **Promotional Period**

2. Promotion opens 00:00:01 01.06.2021 and closes 11:59:59 06.06.2021. Last date for claims 31.07.2021. Promotion dates may vary depending on location COVID19-restrictions. Please check with participating outlets.

### **How to Participate**

3. Purchase any Julius Meinl coffee between 01.06.2021 - 06.06.2021 in participating Julius Meinl outlets to claim 1 x Julius Meinl Voucher to pass to friends, family and any one who loves coffee. Redeemable against 1 x cup of Julius Meinl coffee in the outlet named on the voucher.
  - a. Purchase your favourite Julius Meinl coffee and receive a complementary voucher for 1 x cup of coffee
  - b. Share your Julius Meinl coffee voucher with friends, family, colleagues, coffee lovers
  - c. Let them know they can redeem the voucher for 1 x cup of coffee in the outlet named on the voucher until 31.07.2021

### **Entry Limits and restrictions**

4. Offer open to in outlet purchases only
5. Maximum one (1) voucher per customer, per day for the promotional period and limited to one (1) claim per voucher per day.
6. Vouchers are valid for 1 x cup of Julius Meinl coffee only and cannot be redeemed against any other beverage or item in the outlet.
7. If you do not wish to redeem your complementary cup of coffee, please hand your voucher to a member of staff in the participating outlet or pass to another friend to enjoy a cup of Julius Meinl coffee
8. Last date to redeem any promotional vouchers is 31.07.2021.
9. Participating outlets only. Limited vouchers apply to each location participating.
10. Promotional dates are strictly limited to 01.06.2021 - 06.06.2021. If the participating outlet has distributed its allocated promotional vouchers for this promotion, no further vouchers will be made available should this event happen before the promotional close date.
11. Vouchers cannot be re-sold or exchanged for cash.

### **Valid Promotional Products**

12. The voucher is redeemable for any Julius Meinl coffee in participating outlets only.

### **Participating outlets**

13. Visit [www.juliusmeinl.com/say-hello](http://www.juliusmeinl.com/say-hello) to view all participating outlets in this promotion.

**If this promotion is restricted due to locally or nationally enforced restrictions under COVID-19**

14. Should it be necessary to close the outlets where vouchers can be claimed or redeemed due to locally or nationally enforced restrictions, the vouchers will be extended within reasonable limits to a maximum of six (6) months from 31.07.21, at the discretion of participating outlets.
15. To avoid disappointment, please check with the participating outlet before claiming against any vouchers in this promotion.

**General**

16. In the event of circumstances outside the reasonable control of the Promoter, or otherwise where fraud, abuse, or reasonable belief to suspect collusion to subvert the terms of this promotion, and/or an error (human or computer) affects or could affect the proper operation of this promotion, and only where circumstances make this unavoidable, the Promoter reserves the right to cancel or amend the promotion or these terms and conditions, at any stage, but will always endeavour to minimise the effect to participants in order to avoid undue disappointment.
17. The Promoter reserves the right to verify all claims including but not limited to asking for address and identity details (which they must provide within 14 days) and to refuse further participation in the promotion where there are reasonable grounds to believe there has been a breach of these terms and conditions or any instructions forming part of this promotion's participation requirements or otherwise where a participant has gained unfair advantage in participating in the promotion.
18. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this promotion or accepting or using the gift, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law.
19. If any of these clauses should be determined to be illegal, invalid or otherwise unenforceable then it shall be severed and deleted from these terms and conditions and the remaining clauses shall survive and remain in full force and effect.
20. English law will settle any dispute concerning the interpretation and application of the rules and the courts of England and Wales will have exclusive jurisdiction.
21. The Promoter's decisions regarding all promotional matters shall be final and no other correspondence will be entered in to.

**Data**

22. The Promoter will not collect any personal data for the purposes of administering this promotion. By participating in the Promotion, you are not required to share any personal information, email addresses or other such information.

**Promoter**

Julius Meinel Industrieholding GmbH, Julius Meinel Gasse 3-7 1160 Wien Austria